

Privacy Policy

At CareerDeck AI, your privacy and the protection of your data is our top priority. All data collected, both personal and non-personal, is protected with the highest global standards.

CareerDeck AI is operated by Patrick van Everdingen as a sole proprietorship.

This privacy policy is fully compliant with the European General Data Protection Regulation (GDPR). All user data is stored in the European Union (Frankfurt, Germany) and will not be sold to third parties or used to train AI models.

The contents of this privacy policy are applicable to the website www.careerdeck.ai and use of the services provided by this site to the user.

1. Notice

In accordance with applicable data protection laws, CareerDeck AI will explicitly request your permission and/or consent whenever we collect information that can be used to personally identify you. This requirement for explicit consent extends to all instances of data collection, including but not limited to the process of authentication and data import through the LinkedIn platform.

2. Your Consent

CareerDeck AI acknowledges and respects your fundamental right to control your personal information. As such, you retain complete discretion over whether to grant permission for the processing of your information. By accepting this privacy policy and providing CareerDeck AI with your personal information through LinkedIn authentication or direct input, you explicitly consent to the processing of said information as detailed within this privacy policy document.

3. Usage

3.1. Data We Collect

CareerDeck AI collects and processes various categories of personal information necessary for the provision of our services. This encompasses personal identifiable information obtained through your LinkedIn profile, including but not limited to your professional work experience, educational background, and other professional details. Additionally, we process account-related information such as email addresses and names, as well as payment information necessary for the purchase of service packages. In the course of providing our services, we also collect and process data related to your interaction with our AI-powered tools, including but not limited to resume creation, cover letter generation, and interview preparation activities. Furthermore, we employ optional cookies for platform functionality and service optimization purposes.

3.2. How We Use Your Data

CareerDeck AI processes your personally identifiable information for specific, documented purposes that are essential to providing our comprehensive career development services. These purposes include, but are not limited to, facilitating access to our AI-powered resume creation system, enabling cover letter generation functionality, providing interview preparation services including interaction with our AI Career Coach, and maintaining accurate records of your job application history. Your information is additionally processed to facilitate payment transactions for credit packages and to provide personalized career-related content tailored to your professional profile. In accordance with our commitment to data privacy, we explicitly affirm that your personal information will not be sold to third parties, utilized for AI model training, or shared with external parties without your explicit consent.

4. Retention of Information

CareerDeck AI maintains and processes your personal information for the duration necessary to provide our services in accordance with this privacy policy. The retention period of your personal information shall continue until such time as: (i) you exercise your right to delete your account; (ii) you submit an explicit request for data deletion; or (iii) a period of twelve (12) months of account inactivity has elapsed. Upon receipt and confirmation of any such deletion request, CareerDeck AI shall complete the deletion of all associated personal information within a period not exceeding fourteen (14) days.

5. Your Rights

5.1. Your Rights Under GDPR

In accordance with the General Data Protection Regulation (GDPR), CareerDeck AI acknowledges and upholds your fundamental rights regarding your personal information. As the rightful owner of your information, you are entitled to exercise the following rights:

The Right of Access: You maintain the right to receive a comprehensive copy of all personally identifiable information related to you that has been processed by CareerDeck AI.

The Right to Rectification: You maintain the right to have any personally identifiable information you have provided to CareerDeck AI corrected or adjusted in instances where such information is determined to be inaccurate.

The Right to Erasure: You maintain the right to request the erasure of some or all personally identifiable information that CareerDeck AI has collected and processed.

The Right to Restriction of Processing: You maintain the right to demand the cessation of processing of relevant personally identifiable information in cases where such information is

incorrect, unlawfully obtained, no longer necessary according to this privacy policy, or where you have raised a valid objection to such processing.

The Right to Data Portability: You maintain the right to transfer personally identifiable information processed by CareerDeck AI to another party of your choosing.

To exercise any of the aforementioned rights, you may contact CareerDeck AI via the designated email address provided at the conclusion of this privacy policy.

5.2. Right to Object

In accordance with legal requirements and the European GDPR, CareerDeck AI hereby explicitly informs you of your right to object to the processing of your personally identifiable information for direct marketing purposes. Upon receipt of such objection, CareerDeck AI is legally obligated to immediately cease the processing of said information for the specified purpose. Objections may be filed via the designated email address provided at the conclusion of this privacy policy.

6. Opting Out

In addition to the core services provided by CareerDeck AI, we offer supplementary services designed to enhance user experience. Upon registration and subsequent use of our services, you may be enrolled in additional communications including, but not limited to, newsletters and customer satisfaction surveys. You retain the right to opt out of such supplementary services at any time. Such opt-out requests may be executed through the preference management link included in all email communications or through your account settings within the CareerDeck AI platform.

7. Security of Your Information

CareerDeck AI implements and maintains appropriate technical and organizational security measures to protect your personal information. These measures include, but are not limited to: the implementation of comprehensive security software including virus scanning capabilities; the utilization of TLS secured connections to ensure secure communication between our servers and your devices; and the employment of DKIM, SPF, and DMARC internet standards to protect email communications.

8. Changes to This Policy

CareerDeck AI reserves the right to modify or amend this privacy policy as necessary to reflect changes in our practices or applicable laws and regulations. In the event of any such modifications, affected users will be notified no less than two (2) weeks prior to the effective date of such changes. Users who do not agree with the modified policy retain the right to withdraw their consent within the specified notification period.

9. Contact

For any inquiries, comments, or discussions regarding this privacy policy, including but not limited to questions about its enforcement or implementation, interested parties may contact CareerDeck AI through the following designated email address: patrick@careerdeck.ai. All communications regarding privacy matters will be addressed in accordance with applicable laws and regulations.