Terms & Conditions

CareerDeck AI operated by Patrick van Everdingen ("CareerDeck AI," "we," "us," or "our"). These Terms of Service govern your access to and use of CareerDeck AI's website and services.

Last Updated: [20 November 2024]

1. Agreement to Terms

By accessing or using CareerDeck AI's services, you agree to be bound by these Terms. If you disagree with any part of the terms, you do not have permission to access the service.

2. Service Description

CareerDeck AI provides career development services through artificial intelligence and machine learning technologies. Our services include resume creation, cover letter preparation, interview preparation with AI coaching, educational resources, and job application tracking. The service utilizes LinkedIn integration for user profile data to enhance the AI-powered career assistance tools.

3. User Accounts and Registration

3.1

To access our services, you must sign in using your LinkedIn account. By doing so, you authorize CareerDeck AI to access and import your professional experience data from LinkedIn.

3.2

You are responsible for maintaining the confidentiality of your account information and for all activities that occur under your account.

4. Service Credits and Payments

4.1 Free Trial Access

Upon registration, users receive one complimentary credit. This credit provides limited preview access to our services, including view-only access to one generated resume, one cover letter, and a partially redacted preparation plan.

4.2 Paid Packages

We offer three service packages:

- "Kickstart" Package: Provides 10 credits
- "Accelerate" Package: Provides 30 credits
- "Launch" Package: Provides 75 credits

4.3 Credit Usage

Each credit enables full access to services for one job vacancy, including downloadable PDF versions of resumes and cover letters, and complete preparation plans.

5. Data Protection and Privacy

5.1 Data Storage

All user data is stored exclusively in the European Union, specifically in Frankfurt, Germany. We implement appropriate technical and organizational measures to protect your personal data and ensure full GDPR compliance.

5.2 Data Usage

We commit to never selling user data to third parties or using it to train AI models. Your data is used solely for providing our services to you.

6. Intellectual Property Rights

6.1

Our content, features, and functionality are owned by CareerDeck AI and are protected by international copyright, trademark, patent, trade secret, and other intellectual property laws.

6.2

Generated content (resumes, cover letters, and preparation plans) becomes your property upon generation, though we retain the right to use anonymized data for service improvement.

7. User Conduct

Users agree not to:

- Use the service for any unlawful purpose
- Attempt to gain unauthorized access to any portion of the service
- Share account credentials with third parties

- Upload any malicious code or content
- Interfere with the proper functioning of the service

8. Payment Terms

8.1

All payments are processed securely through our payment provider Paddle.

8.2

Prices are displayed in the applicable currency before purchase.

8.3

Packages must be paid for in advance of access to full services.

9. Termination

9.1

You may terminate your account at any time by either contacting us or by deleting your account through the "Settings" section of CareerDeck AI.

9.2

We reserve the right to terminate or suspend access to our services immediately, without prior notice, for any violation of these Terms.

10. Disclaimers and Limitations

10.1

The service is provided "as is" without warranties of any kind.

10.2

CareerDeck AI is not responsible for the accuracy of AI-generated content and users should review all generated materials before use.

10.3

We are not liable for any employment outcomes resulting from the use of our services.

11. Changes to Terms

We reserve the right to modify these terms at any time. We will notify users of any material changes via email or through the service.

12. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the European Union and Germany, without regard to its conflict of law provisions.

13. Contact Information

For any questions about these Terms, please contact: Patrick van Everdingen [Contact Email] [Contact Address]

14. Severability

If any provision of these Terms is found to be unenforceable or invalid, that provision will be limited or eliminated to the minimum extent necessary so that these Terms will otherwise remain in full force and effect.

By using CareerDeck AI's services, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.